



Public consultation report, JANUARY 2017

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Acknowledgements

We would like to thank all the people who were involved in the development of this consultation programme, particularly those individuals whose knowledge and understanding of Nailsea has helped to inform the survey.

Many thanks also to the local schools and organisations who helped to publicise the consultation and to those who took the time to facilitate and participate in this consultation.

- Elected Representatives of Nailsea Town Council
- Clerk of Nailsea Town Council
- Nailsea Town Library
- Residents and businesses in Nailsea

Executive Summary

Those living and working in Nailsea were asked to participate in an anonymous survey to help inform decisions which Nailsea Town Council needs to make with regards to future planning and implementation of its Strategic Review and Action Plan 2016-2020.

The Town Council was keen to understand how individuals, at all stages in their lives, feel about living, working and enjoying recreational pursuits in Nailsea. In order to evaluate the need for future facilities and services in the town, it was important to establish how individuals respond to current provision. The survey also sought individual's views on Housing and Green Belt and future spending priorities.

A total of 1,044 individuals responded to the invitation to participate in the 'YOUR NAILSEA, YOUR SAY' consultation 2016. Based on the 2011 census, there are 6,778 households in Nailsea, and based on postcodes provided by respondents this equates to a response rate of 15% (at the higher end of the expected average response rate to this sort of survey).

Key topics covered in the consultation

- Travel
- Shopping
- Housing and Green Belt
- Spending Priorities
- Health and Wellbeing
- Community and Leisure Facilities

The results of the survey have now been collated and analysed and Nailsea Town Council will use the results of the survey as a basis on which to review the 5 Year Strategic Review and Action Plan.

The Consultation Process

Avril Baker Consultancy (ABC) was appointed to run a public consultation programme on behalf of, and in conjunction with, Nailsea Town Council.

The consultation programme and survey was designed in collaboration with Nailsea Town Councillors and the Clerk to the Council who had formed a working party which met regularly to discuss the requirements of the consultation, priorities and key objectives.

In partnership with the working party, ABC drew up a consultation programme and a preliminary draft of the survey. This was further developed and went through a number of iterations before a final survey form was agreed.

The consultation was publicised via the local media, posters and flyers in public venues including the library. Key local organisations, schools, groups and businesses were also encouraged to publicise the consultation through their own channels.



The formal consultation period was launched on 1st November 2016 and ended on 30th November 2016. During this period residents and businesses were invited to provide feedback online, via a requested hard copy of the survey or with assistance at Nailsea Library.

The final survey form invited comment on individual's general views on life in Nailsea, such as travel and shopping habits, use of council facilities as well as specific comment on topics relating to health and wellbeing, future housing provision and spending priorities for the Council.

The survey was split into distinct areas, using clear and unambiguous language for each topic. On issues where more detailed consideration was required, introductory text was included prior to the questions explaining in more details some of the topics under discussion. This was particularly important with topics such as 'Housing and Green Belt' where it was important to explain current policy background.

ABOUT YOU

- postcode
- demographics

GENERAL ACTIVITY

- travel to work/school/higher education
- shopping habits
- volunteering
- Nailsea – ‘hotspots’ and ‘grotspots’!

HOUSING AND GREEN BELT

- potential suitable sites for housing
- use of Green Belt land
- housing types

SPENDING PRIORITIES

- potential for Town Council to take on services
- use of capital investment

COMMUNITY AND LEISURE FACILITIES

- participation in activities and facilities used
- use of Nailsea Library
- use of Nailsea and Backwell Children’s Centre
- potential refurbishment of Scotch Horn Centre

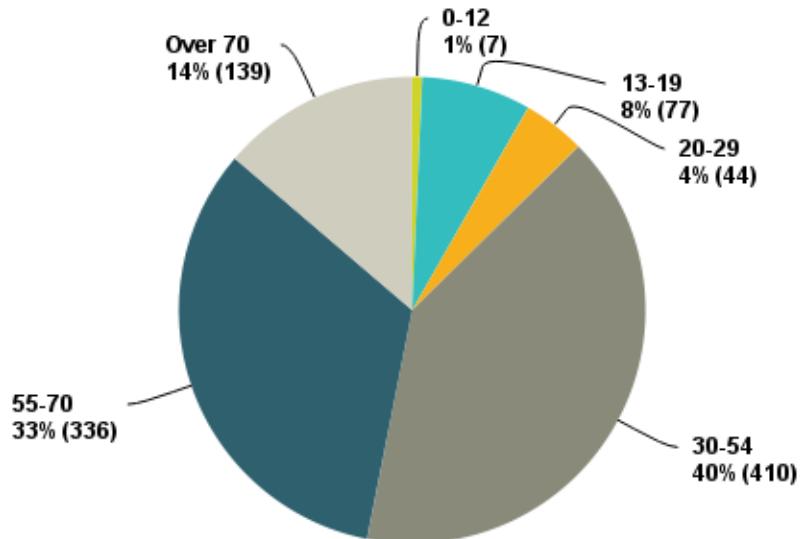
In order to gain a broad perspective on individual’s views, the survey comprised several tick box options as well as a number of open text boxes, and it was left to respondents to choose which questions they wished to respond to. No questions were mandatory, although individuals were requested to provide some personal information in order that needs of specific groups could be better identified. No data was requested which might directly identify individual respondents e.g. name, organisation or full postal address.

A total of 1044 survey responses was received. The results reported can only be considered the opinions of the survey participants, they cannot be generalised to represent the entire town population as a whole.

The quantitative analysis from the survey has been included in the report in graphical format and with tables showing supporting ranking data as appropriate. A thematic analysis of open-ended data from the completed surveys has been extracted and recorded as a summary by theme/topic against each question where additional comments were invited. In order to encourage focused and coherent feedback across the wide variety of individuals participating in the consultation, respondents were encouraged to keep their responses brief and to the point.

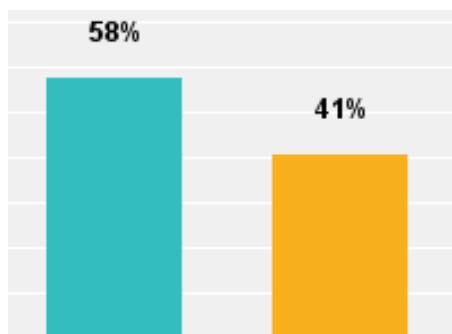
Demographics

Age



Survey responses were received from a broad cross section of the age ranges within the local community. There was a good response from school age children, helped in some part by the schools publicising the events and teachers encouraging pupils to participate as part of a geography project at the time. Local church groups, the Rugby Club and other local organisations were also keen to encourage members to participate.

Gender

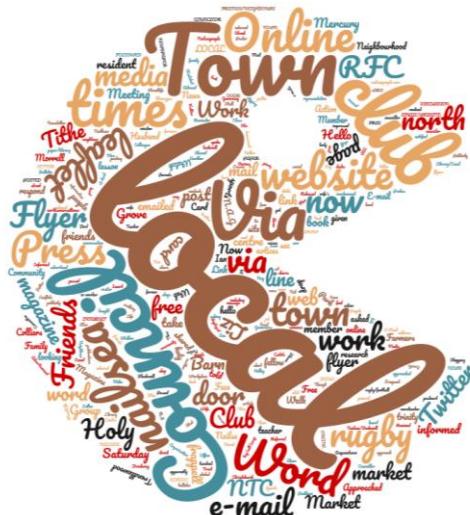


58% female / 41% male. 1% ticked the box indicating they preferred not to answer.

Demographics snapshot

- 74% consider themselves to be 'local residents'
- 61% have no carer responsibilities
- 29% have dependent children/7% have dependent adults
- 92% consider they do not have a disability

How were individuals made aware of the consultation...



In addition to a four page centre page spread in the ‘Nailsea Paper’, which was distributed to every household in late October, flyers were placed in a number of local venues including Nailsea library. Flyers were also distributed at the weekly markets in Nailsea and handed out by Councillors in the town centre.

This initial awareness raising was supplemented by clubs and organisations encouraging participation and throughout the consultation period to a large degree by online media –

Facebook and Twitter as well as individuals visiting Nailsea Town website and other websites run by local groups and organisations.

The image features three large, rounded speech bubbles arranged horizontally. The first bubble, on the left, is green and contains a bulleted list of community activities. The second bubble, in the center, is pink and contains a message about responses to a consultation. The third bubble, on the right, is light blue and contains a slogan. The background is white.

- Leisure • Sports
- Volunteering • Shopping
- Markets • Housing
- Travel • Heritage • Culture
- Community

Responses to the consultation will enable us to better understand the needs of our residents, set priorities and make resource decisions... so do let us know your views!

Your Nailsea Your Say

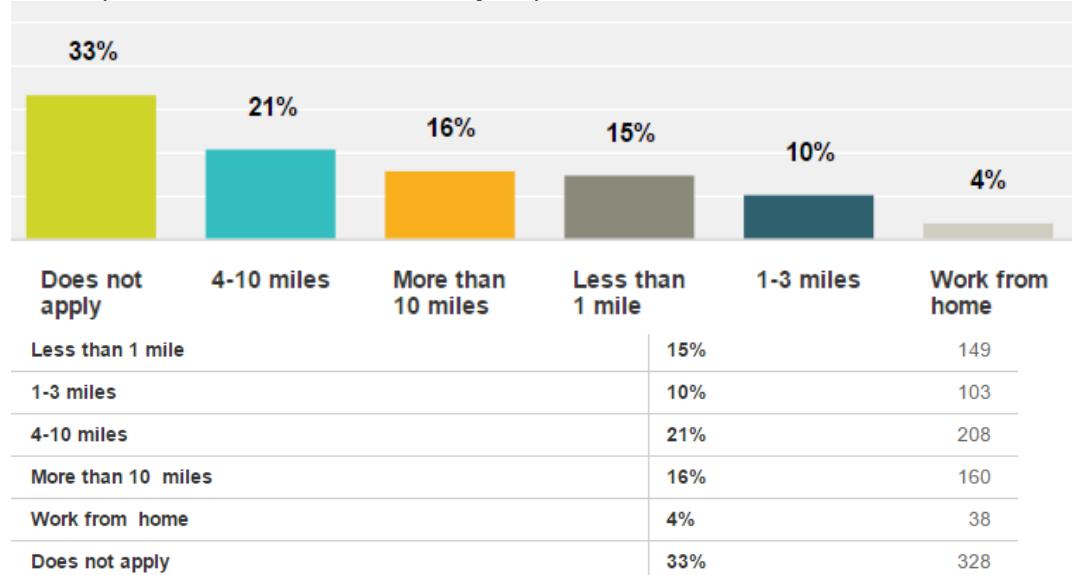
Find information online at www.nailseatowncouncil.gov.uk

Survey Analysis

GENERAL ACTIVITY

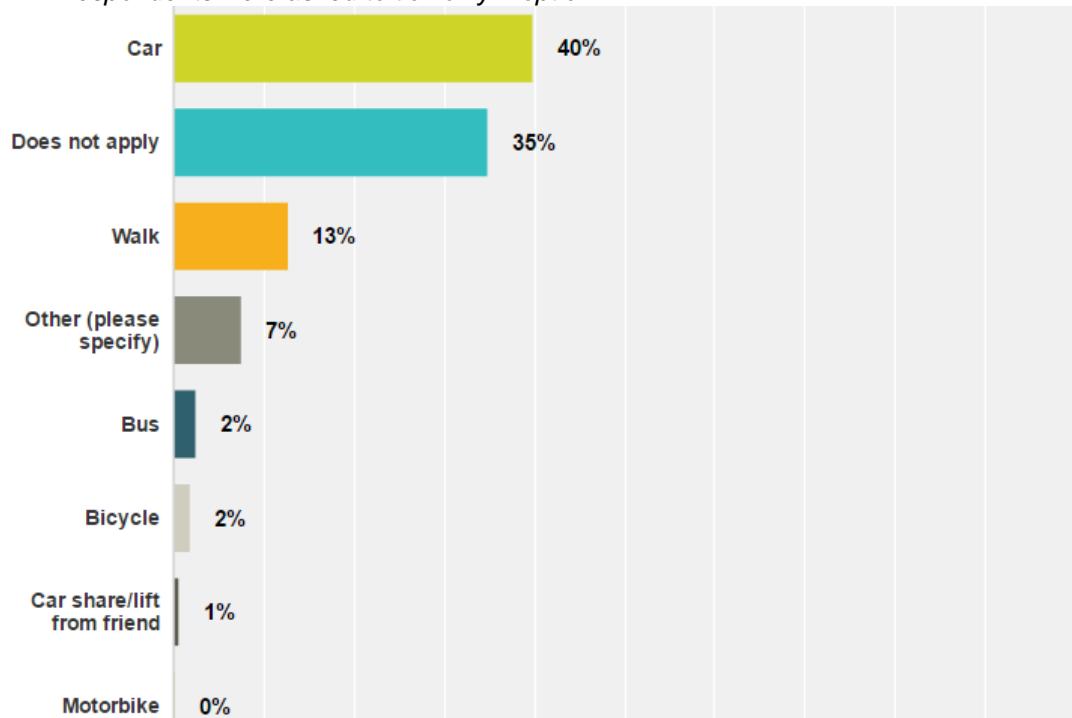
Q7. How far do you regularly travel to work/school/higher education?

NB Respondents were asked to tick only 1 option



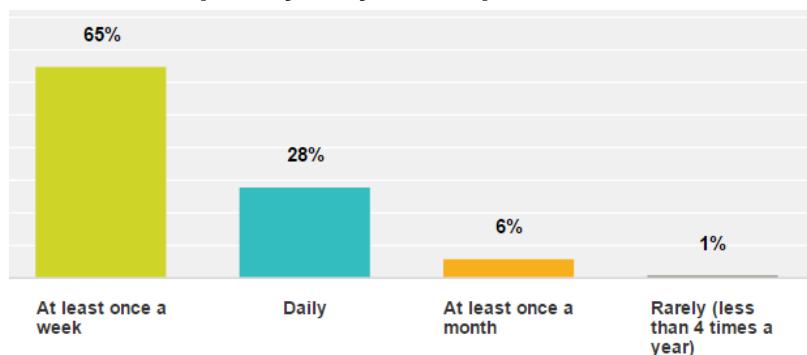
Q8. How do you usually travel to work/school/higher education?

NB Respondents were asked to tick only 1 option

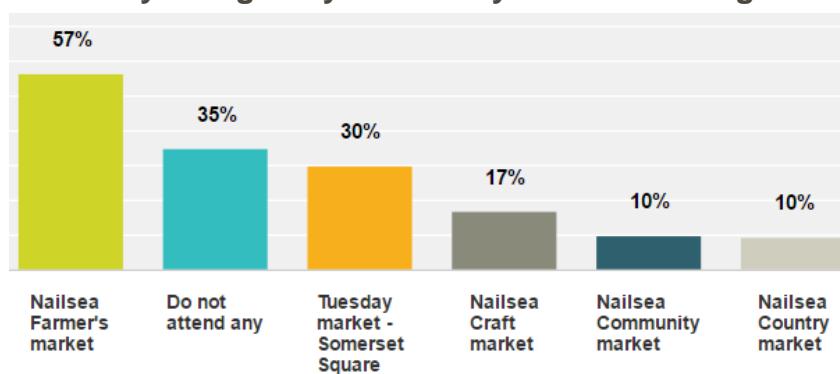


In 'other responses' 13 individuals mentioned that they used the Park and Ride facility.

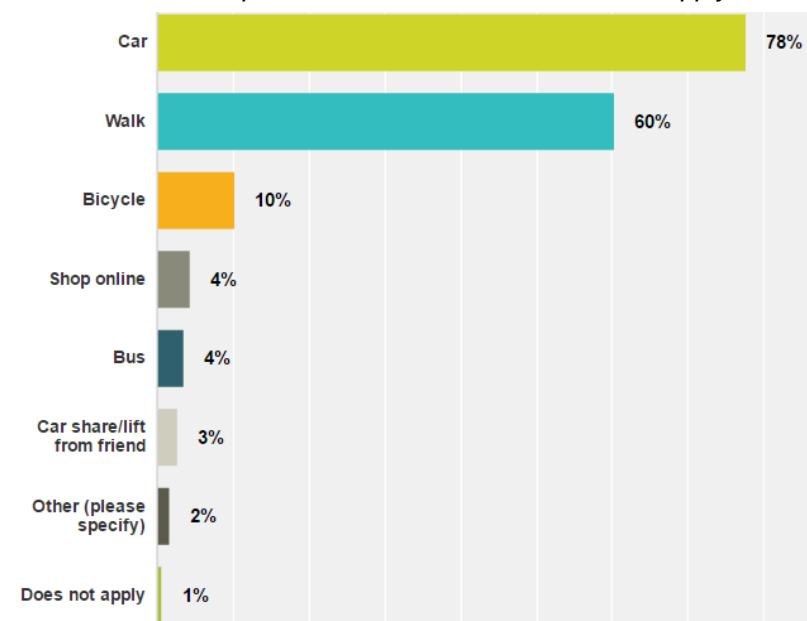
Q9. How frequently do you shop in Nailsea?



Q10. Do you regularly attend any of the following monthly markets?



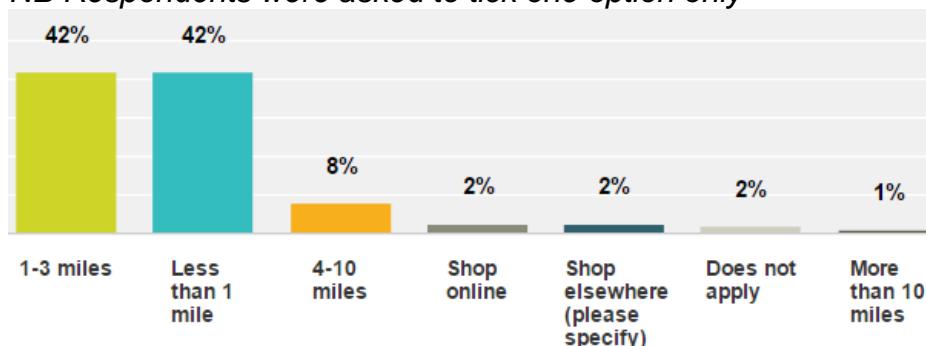
Q11. What mode(s) of transport do you usually use when you go shopping in Nailsea? NB Respondents were asked to tick all that apply



No-one mentioned use of community bus, motorbike or taxi. In 'other responses' 9 individuals mentioned that they used a wheelchair/mobility scooter or motorbility.

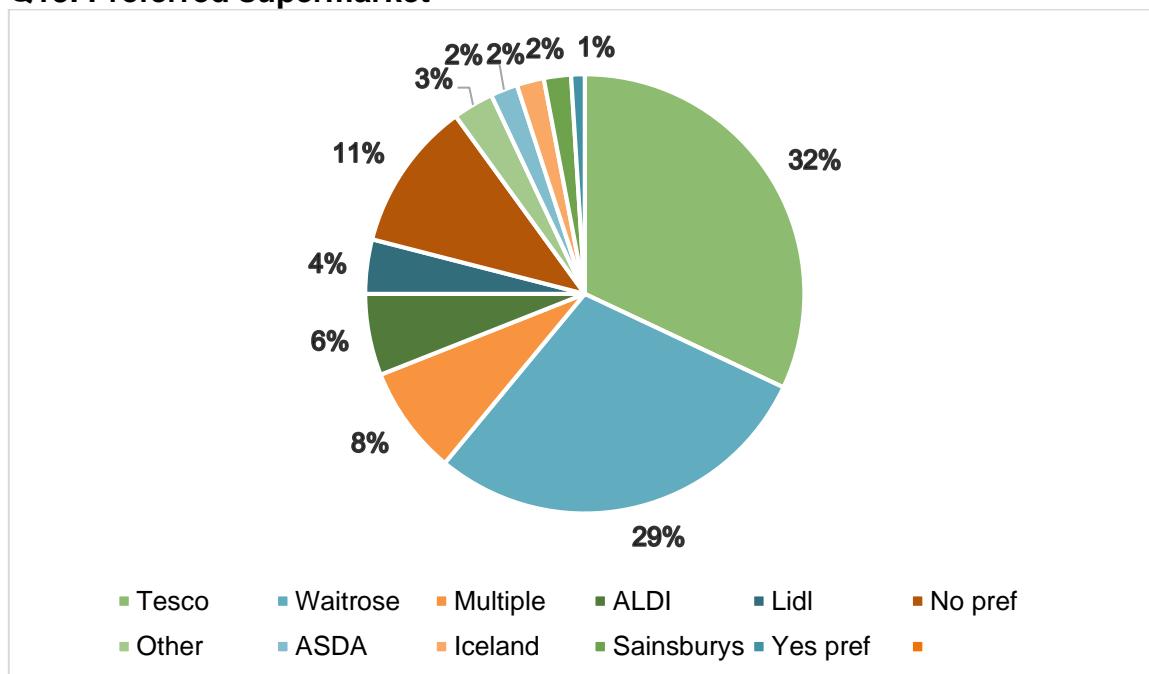
Q12. How far do you usually travel to do your "everyday" shopping?

NB Respondents were asked to tick one option only



Of those who indicated they shopped elsewhere (23), just under 50% stated that they shopped in Clevedon.

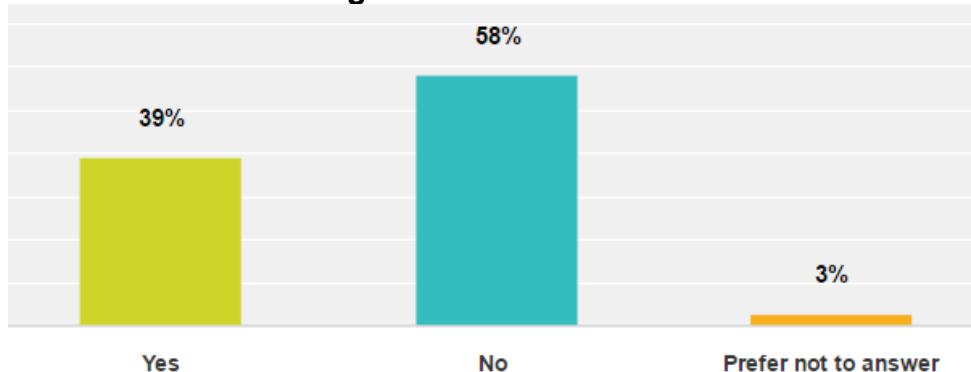
Q13. Preferred supermarket



61% of individuals stated that their supermarket of choice is Tesco or Waitrose, with 8% opting to shop at more than one supermarket. 11% responded that they do not have a preferred choice and 3% shop at local markets, Co-op, Budgens etc.

| Answer Options | Response Percent | Response Count |
|----------------|------------------|----------------|
| Tesco | 32% | 291 |
| Waitrose | 29% | 259 |
| Multiple | 8% | 73 |
| ALDI | 6% | 53 |
| Lidl | 4% | 36 |

Q14 to 16. Volunteering



370 (39%) of respondents currently volunteer and a further 266 individuals indicated that they would consider volunteering in the future.

The majority of volunteer work was for organisations within the local community; church groups, local scouts/guides, sports and other clubs and the school.

A number of individuals also partake in activities to benefit the local environment eg Nailsea in Bloom, Friends of Trendlewood Park, Better Nailsea.

NAILSEA – ‘hotspots’!



Q17. 835 people had something positive to say about Nailsea – the town, its environs and the community. From comments received it is clear that those living and working in the town feel that they enjoy a good quality of life and there is a positive sense of community.

Nailsea is seen as a quiet and pleasant environment in which to live, with plenty of greenery, and mature trees. Floral displays, statues (Glassblower Adge Cutler), and the Millennium Clock also create interest points within the town.

People consider Nailsea to be well located, both with proximity to a major urban area, with additional opportunities for shopping and leisure, as well as good access to the surrounding countryside and west coast. Nailsea has good transport links, being conveniently situated near to the airport, station, and motorway, and a reasonable bus service to other towns and into Bristol. It is also close to regional attractions - Noah's Ark and Tyntesfield.

Facilities in the town that are appreciated include the library, good health facilities – and the fact that it is a largely traffic free centre. Nailsea has a wide-ranging variety of shops, good regular markets, and pleasant cafes, pubs and restaurants. The garden

of rest, choice of churches, and good schools were also mentioned. The town is generally well maintained with most everyday things available without having to travel elsewhere.

Nailsea is seen as being easily accessible with a network of footpaths across the town and many facilities situated within a short distance of each other and well maintained and free carparks. It is a pleasant place to walk and cycle around. A number of people mentioned that it feels peaceful and safe with low levels of crime.

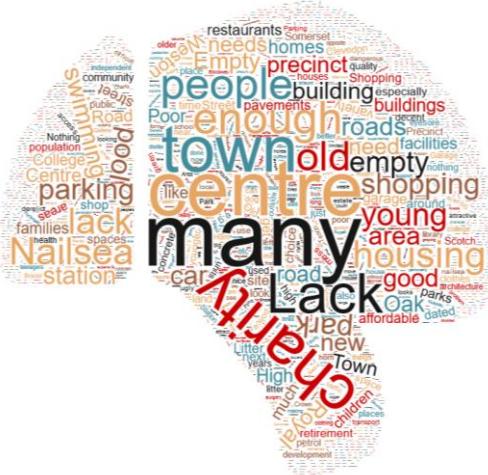
Nailsea is perceived as a cohesive and active community with plenty of local organisations and sport clubs for people to join. There is a friendly shopping community, and there are also good community open green spaces - Millennium Park, Grove playing fields and Hannah More Park. People also mentioned Scotch Horn, Tithe Barn, Mizzymead club, Morgans Hill, Youngwood Lane, the improved Glassworks site and the new facility at the Skateboard Park.

“It’s small enough to see people you know but large enough to have reasonable facilities.”

“I have grown up here, it is my home and I would like to stay here and make it the best place it can be.”

“Community spirit”

NAILSEA – ‘grotspots’!



Q18. 796 people gave details of things they disliked, areas which could be improved or issues of concern. These mainly related to problems with poorly maintained areas in the town, potholes and uneven pavements, unsightly unoccupied buildings such as the former health centre and College, as well as general issues such as litter.

There was also some concern that as a small town Nailsea is somewhat constrained by its size and so is lacking in some facilities or feels limited in the commercial and leisure options available.

Individuals suggested a number of paved areas were in need of repair or improvement as these constitute trip hazards. There are derelict or unkempt areas where planting could be used in some instances to brighten up or at least create a more tidy impression. The derelict garage site next to the Queens Head Pub and the area by Tower House Medical Centre were mentioned by a number of people as locations which needed action. Other elements which need to be addressed are some of the street lights are not working and there is poor drainage in the main shopping precinct.

General concerns included problems associated with increased traffic in the town (blocking of routes/pollution/lack of parking), unease regarding planning proposals (potential Lidl on the town car park was mentioned) and the potential threat to green spaces within the town.

There is an element of anti-social behavior, mainly with regards to increased littering in the town but someone also mentioned problems with children on bikes and skateboards driving at pedestrians. In some locations dog fouling is a problem.

Features or facilities which Nailsea is missing/possible areas for improvement:

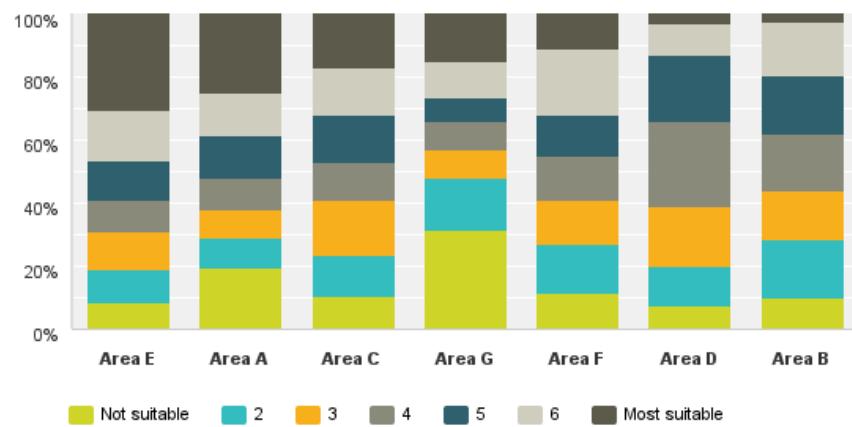
- No central hub for social meetings
- Lack of a swimming pool
- Need a pedestrian crossing on Queen's Road especially at the junction of Hannah More Road (by the Co-op)
- There are no traffic lights on Mizzy Meadow/Queens Road

With regards to the commercial offering, issues of concern included the number of empty shops in the town centre, too many charity shops, and a lack of some specialist outlets eg specialist cycle shop.

Specific individual concerns: People who park cars in High Street all day thereby not allowing people who are disabled (without blue badge) room to park for a short time to visit the bank etc.

HOUSING AND GREEN BELT

Q19. SITES options. A map was included indicating which sites to 2026 have been identified by North Somerset Council as suitable for housing. Individuals were asked to refer to the map and rank the sites, in terms of suitability, which they felt could be considered for new housing. They could indicate as many as they wished using a scale of 1=not suitable to 7=most suitable

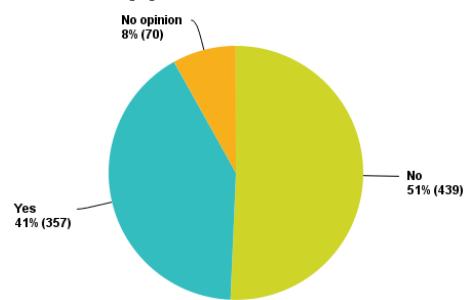


| | Not suitable (1) | 2 (2) | 3 (3) | 4 (4) | 5 (5) | 6 (6) | Most suitable (7) | Total | Weighted Average |
|--------|------------------|------------|------------|------------|------------|------------|-------------------|-------|------------------|
| Area E | 9% 55 | 10% 66 | 12% 76 | 10% 63 | 12% 77 | 16% 101 | 31% 194 | 632 | 4.77 |
| Area A | 20% 133 | 9% 62 | 9% 63 | 10% 68 | 13% 89 | 14% 93 | 25% 168 | 676 | 4.29 |
| Area C | 11% 68 | 13% 82 | 18% 113 | 12% 78 | 15% 99 | 15% 94 | 17% 111 | 645 | 4.22 |
| Area G | 31% 204 | 17% 109 | 9% 58 | 9% 58 | 8% 51 | 11% 73 | 15% 98 | 651 | 3.39 |
| Area F | 11% 70 | 16% 99 | 14% 85 | 14% 87 | 13% 82 | 21% 130 | 11% 69 | 622 | 4.09 |
| Area D | 7% 43 | 13% 75 | 19% 113 | 27% 160 | 21% 123 | 10% 59 | 3% 19 | 592 | 3.84 |
| Area B | 10% 58 | 19% 107 | 16% 90 | 18% 103 | 19% 107 | 17% 98 | 3% 15 | 578 | 3.78 |

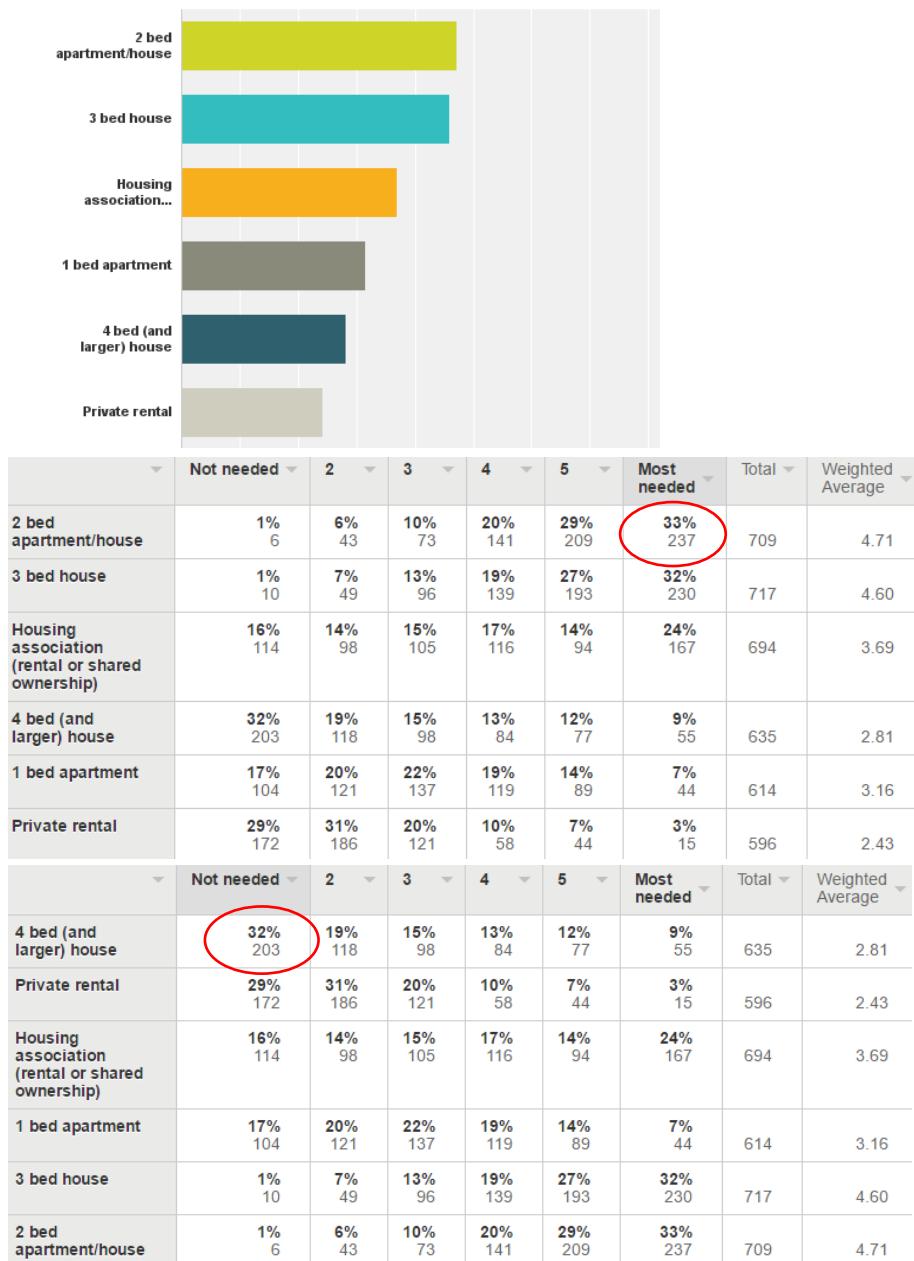
| | Not suitable (1) | 2 (2) | 3 (3) | 4 (4) | 5 (5) | 6 (6) | Most suitable (7) | Total | Weighted Average |
|--------|------------------|------------|------------|------------|------------|------------|-------------------|-------|------------------|
| Area G | 31% 204 | 17% 109 | 9% 58 | 9% 58 | 8% 51 | 11% 73 | 15% 98 | 651 | 3.39 |
| Area A | 20% 133 | 9% 62 | 9% 63 | 10% 68 | 13% 89 | 14% 93 | 25% 168 | 676 | 4.29 |
| Area F | 11% 70 | 16% 99 | 14% 85 | 14% 87 | 13% 82 | 21% 130 | 11% 69 | 622 | 4.09 |
| Area C | 11% 68 | 13% 82 | 18% 113 | 12% 78 | 15% 99 | 15% 94 | 17% 111 | 645 | 4.22 |
| Area B | 10% 58 | 19% 107 | 16% 90 | 18% 103 | 19% 107 | 17% 98 | 3% 15 | 578 | 3.78 |
| Area E | 9% 55 | 10% 66 | 12% 76 | 10% 63 | 12% 77 | 16% 101 | 31% 194 | 632 | 4.77 |
| Area D | 7% 43 | 13% 75 | 19% 113 | 27% 160 | 21% 123 | 10% 59 | 3% 19 | 592 | 3.84 |

In response to this question 116 people ticked the option “if you think no sites are suitable”.

Q21. Support for use of Green Belt land for new housing

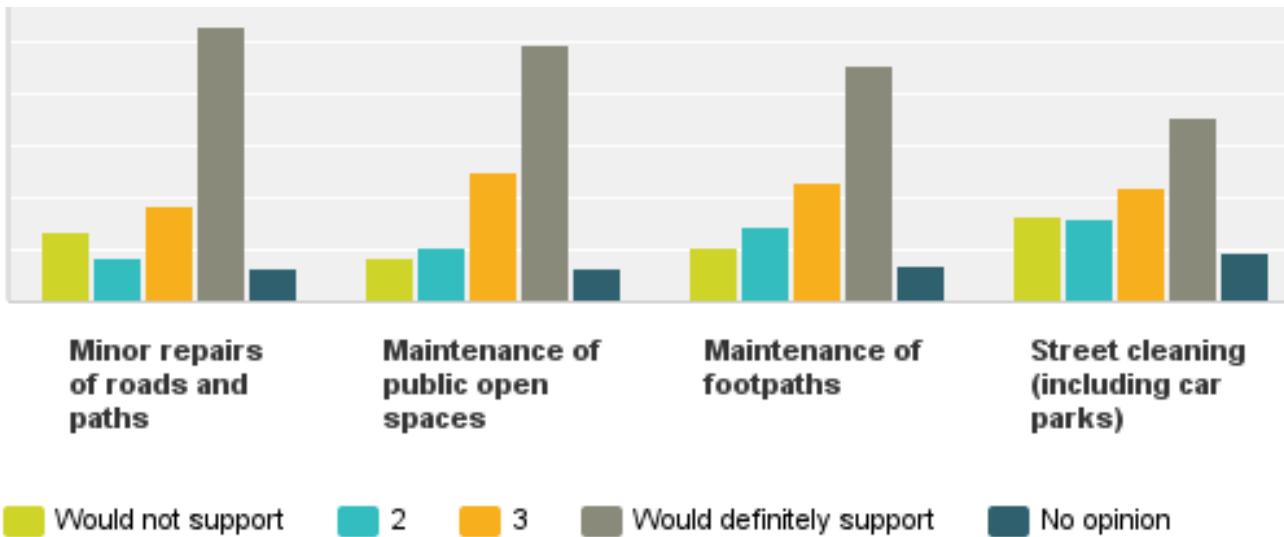


Q22. Housing needs (1= not needed to 6 = most needed)



SPENDING PRIORITIES

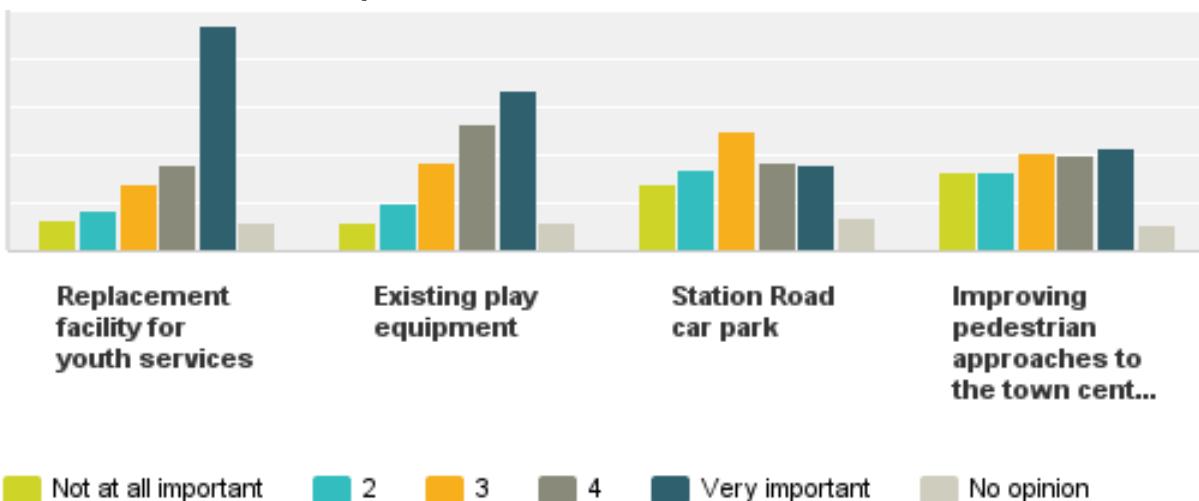
Q23 Support for the Town Council to take on the following services, on the basis that this would involve an increase in the tax levied by the Town Council (the Precept). (1=would not support to 4=would definitely support)



A broad view shows support across the board for minor repairs to roads and paths and maintenance of public spaces. Street cleaning was overall the least supported of all services.

| | Would not support | 2 | 3 | Would definitely support | No opinion | Total | Weighted Average |
|---------------------------------------|-------------------|------------|------------|--------------------------|------------|-------|------------------|
| Minor repairs of roads and paths | 14% 113 | 8% 70 | 18% 152 | 53% 435 | 7% 54 | 824 | 3.30 |
| Maintenance of public open spaces | 9% 72 | 10% 86 | 25% 206 | 49% 407 | 6% 52 | 823 | 3.34 |
| Maintenance of footpaths | 10% 85 | 14% 119 | 23% 189 | 46% 376 | 7% 56 | 825 | 3.24 |
| Street cleaning (including car parks) | 17% 137 | 16% 134 | 22% 183 | 36% 295 | 9% 77 | 826 | 3.05 |

Q24 Maintenance and replacement



| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
|--|----------------------|-----------|-----------|-----------|----------------|------------|-------|------------------|
| Replacement facility for youth services | 6% (53) | 9% (73) | 14% (119) | 18% (150) | 47% (394) | 6% (52) | 841 | 3.72 |
| Existing play equipment | 6% (49) | 10% (84) | 18% (153) | 26% (220) | 34% (282) | 6% (49) | 837 | 3.54 |
| Improving pedestrian approaches to the town centre (including underpasses) | 16% (137) | 16% (137) | 20% (171) | 20% (167) | 22% (182) | 6% (48) | 842 | 2.97 |
| Station Road car park | 14% (117) | 17% (143) | 25% (209) | 19% (155) | 18% (148) | 7% (59) | 831 | 2.88 |

| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
|--|----------------------|-----------|-----------|-----------|----------------|------------|-------|------------------|
| Improving pedestrian approaches to the town centre (including underpasses) | 16% (137) | 16% (137) | 20% (171) | 20% (167) | 22% (182) | 6% (48) | 842 | 2.97 |
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Q25 Heritage/culture

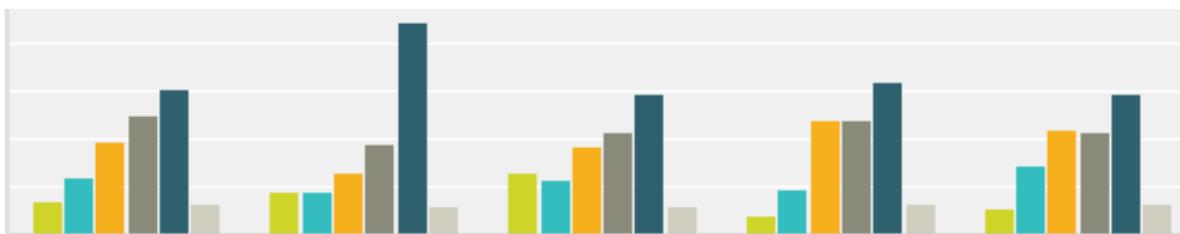


Hidden History: heritage walks,... **Middle Engine Pit – develop proposals...** **Museum: build or procure a building...** **Exhibition space for performing arts/cinema** **Town wide signage** **Public Art**

Not at all important 2 3 4 Very important No opinion

| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
|---|----------------------|------------|------------|------------|----------------|------------|-------|------------------|
| Exhibition space for performing arts/cinema | 19% 151 | 19% 148 | 20% 157 | 20% 154 | 17% 135 | 5% 43 | 788 | 2.80 |
| Hidden History: heritage walks, signage, leaflets, web-site, phone app | 17% 141 | 19% 162 | 26% 215 | 19% 160 | 14% 119 | 5% 44 | 841 | 2.79 |
| Middle Engine Pit – develop proposals for the site and an access strategy | 17% 139 | 18% 148 | 25% 206 | 16% 135 | 11% 95 | 14% 116 | 839 | 2.46 |
| Museum: build or procure a building to create a small museum | 32% 269 | 22% 185 | 17% 144 | 14% 116 | 9% 76 | 6% 50 | 840 | 2.28 |
| Town wide signage | 26% 219 | 23% 190 | 24% 196 | 13% 110 | 6% 53 | 7% 60 | 828 | 2.29 |
| Public Art | 33% 272 | 25% 204 | 18% 153 | 10% 80 | 6% 50 | 8% 69 | 828 | 2.06 |
| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
| Public Art | 33% 272 | 25% 204 | 18% 153 | 10% 80 | 6% 50 | 8% 69 | 828 | 2.06 |
| Museum: build or procure a building to create a small museum | 32% 269 | 22% 185 | 17% 144 | 14% 116 | 9% 76 | 6% 50 | 840 | 2.28 |
| Town wide signage | 26% 219 | 23% 190 | 24% 196 | 13% 110 | 6% 53 | 7% 60 | 828 | 2.29 |
| Exhibition space for performing arts/cinema | 19% 151 | 19% 148 | 20% 157 | 20% 154 | 17% 135 | 5% 43 | 788 | 2.80 |
| Hidden History: heritage walks, signage, leaflets, web-site, phone app | 17% 141 | 19% 162 | 26% 215 | 19% 160 | 14% 119 | 5% 44 | 841 | 2.79 |
| Middle Engine Pit – develop proposals for the site and an access strategy | 17% 139 | 18% 148 | 25% 206 | 16% 135 | 11% 95 | 14% 116 | 839 | 2.46 |

Q26 Leisure



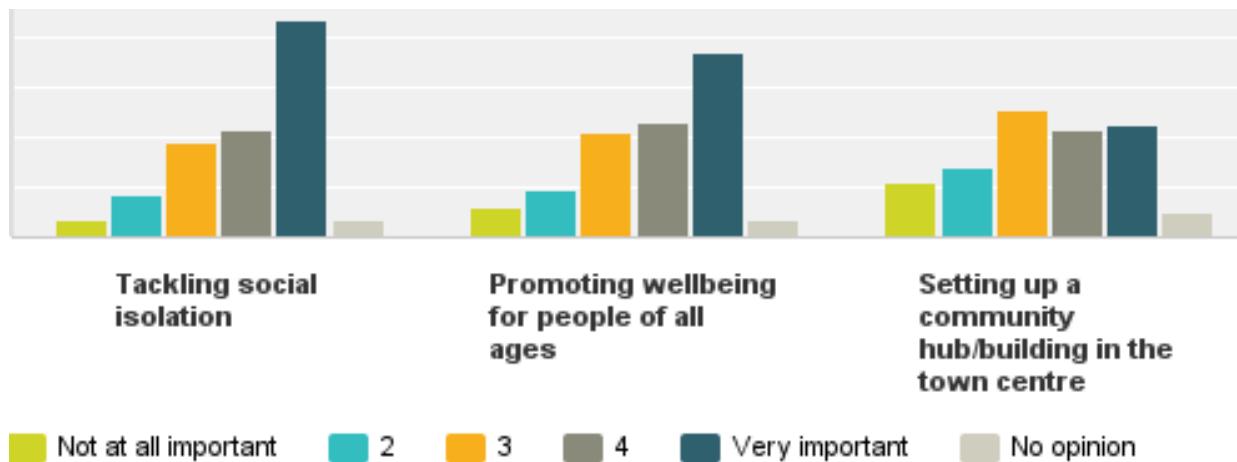
Grove Playing Field and Sports and Social... **New multi-use sports facilities** **New all-weather facilities for a range of sports** **Develop/replace some existing facilities** **New and replacement outdoor play equipment for all ages**

Not at all important 2 3 4 Very important No opinion

| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
|---|----------------------|------------|------------|------------|----------------|------------|-------|------------------|
| New multi-use sports facilities | 9% 73 | 9% 74 | 13% 109 | 19% 159 | 44% 369 | 6% 48 | 832 | 3.64 |
| Develop/replace some existing facilities | 4% 31 | 9% 78 | 24% 200 | 24% 199 | 32% 265 | 6% 52 | 825 | 3.52 |
| Grove Playing Field and Sports and Social Club Building | 7% 59 | 12% 99 | 19% 161 | 25% 208 | 30% 253 | 7% 55 | 835 | 3.40 |
| New and replacement outdoor play equipment for all ages | 6% 47 | 14% 120 | 22% 184 | 22% 180 | 29% 245 | 7% 55 | 831 | 3.35 |
| New all-weather facilities for a range of sports | 13% 106 | 12% 97 | 18% 152 | 22% 178 | 29% 242 | 6% 51 | 826 | 3.24 |

| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
|---|----------------------|------------|------------|------------|----------------|------------|-------|------------------|
| New all-weather facilities for a range of sports | 13% 106 | 12% 97 | 18% 152 | 22% 178 | 29% 242 | 6% 51 | 826 | 3.24 |
| New multi-use sports facilities | 9% 73 | 9% 74 | 13% 109 | 19% 159 | 44% 369 | 6% 48 | 832 | 3.64 |
| Grove Playing Field and Sports and Social Club Building | 7% 59 | 12% 99 | 19% 161 | 25% 208 | 30% 253 | 7% 55 | 835 | 3.40 |
| New and replacement outdoor play equipment for all ages | 6% 47 | 14% 120 | 22% 184 | 22% 180 | 29% 245 | 7% 55 | 831 | 3.35 |
| Develop/replace some existing facilities | 4% 31 | 9% 78 | 24% 200 | 24% 199 | 32% 265 | 6% 52 | 825 | 3.52 |

Q27 Health and Wellbeing



| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
|--|----------------------|------------|------------|------------|----------------|------------|-------|------------------|
| Tackling social isolation | 4% 30 | 8% 70 | 19% 161 | 22% 181 | 44% 365 | 4% 31 | 838 | 3.82 |
| Promoting wellbeing for people of all ages | 6% 49 | 10% 81 | 21% 178 | 23% 194 | 37% 310 | 3% 28 | 840 | 3.66 |
| Setting up a community hub/building in the town centre | 11% 94 | 14% 119 | 26% 217 | 22% 183 | 23% 190 | 5% 41 | 844 | 3.16 |

| | Not at all important | 2 | 3 | 4 | Very important | No opinion | Total | Weighted Average |
|--|----------------------|------------|------------|------------|----------------|------------|-------|------------------|
| Setting up a community hub/building in the town centre | 11% 94 | 14% 119 | 26% 217 | 22% 183 | 23% 190 | 5% 41 | 844 | 3.16 |
| Promoting wellbeing for people of all ages | 6% 49 | 10% 81 | 21% 178 | 23% 194 | 37% 310 | 3% 28 | 840 | 3.66 |
| Tackling social isolation | 4% 30 | 8% 70 | 19% 161 | 22% 181 | 44% 365 | 4% 31 | 838 | 3.82 |

Q28 Additional comments (227)

Comments and feedback was provided on a range of topics:

- Health and wellbeing
- Youth
- Facilities and equipment
- Housing
- Parking and transport
- Civic responsibilities – North Somerset Council/Nailsea Town Council
- The future of Nailsea

There were also a number of suggestions and concerns highlighted which have been included as a bullet point list, including as appropriate respondents comments verbatim.

- **Health and wellbeing**

The issue of health and wellbeing is clearly important to those who responded with statements highlighting the importance of maintaining decent facilities, and consideration of provision of a hub or centre where important health and wellbeing information can be shared. Investing in those things that will have a beneficial effect on residents' health will also help to contain NHS spending.

It was also felt that there was a need to offer a social meeting place which could offer a range of activities – art, games etc - as well as an opportunity for individuals to make friends, engender support and generally help to combat issues of loneliness and isolation. Tackling social isolation of those who are housebound or elderly is important, and it was suggested that whilst a community hub would be a good place for socialising and would encourage people to get out, there does need to be a transport service/formal arrangement for the infirm to enable this.

- **Youth**

A number of respondents stated that there was a need for greater investment in the youth of the town, and more activities aimed at younger people. There is a need to provide something for the youth other than Youth House or the skate park. It was suggested that there are not enough sports clubs aimed at young girls. There was also the desire to see more options of things to do for 16+ aged people in the evenings.

- **Facilities and equipment**

Whilst individuals felt that Nailsea did benefit from formal leisure facilities particularly at Nailsea School, The Grove and Scotch Horn, these require significant investment to improve community participation in sport and other social activities. Extending opening hours could also encourage use by those commuting, enabling use of the fitness centre before or after work. The Rugby Club is also a key community focal point and could attract more members and people to use Nailsea facilities.

There was the suggestion that a swimming pool is what is missing and would be of real benefit to the town, and one person suggested an ice rink.

Nailsea might also benefit from a network of dedicated cycle paths as well as maintenance of open spaces for informal leisure activities. Given that most homes are within a mile of Nailsea town centre, providing better cycling infrastructure will also help with issues re parking. Cycling can also contribute to wellbeing - for all ages.

There was the suggestion that there could be outdoor play equipment for all ages, such as adult exercise/gym equipment in parks.

The development of sporting facilities for all ages and abilities is hugely important for the health and enjoyment of those living in Nailsea. There also needs to be more emphasis on the development of facilities to encourage female team sports, eg dedicated astro for the hockey club, and proper netball courts.

A number of people felt it was important to review what facilities Nailsea already has, how these are currently being used and how such facilities could be maximized – eg library could be used jointly as a community space, the schools for sports activities, make school facilities available to the public, out of hours, at a reasonable cost. There may not be a need to build new facilities, rather consider investing any money into new initiatives. For example there is already a community hub at the school - it just needs to be promoted and used more. Before considering any new social development or projects, the Town Council should calculate the percentage of the population that would actually benefit from any new initiative. One person expressed support for The Grove Sports and Mizzymead Recreation centre and suggested that the Town Council should encourage and provide funding to develop this facility. Another expressed a concern that creating a hub for community resources e.g medical centre, police centre, library and sports facilities in one building would inevitably mean facilities are cut and there could potentially be the issue of no room for expansion of these facilities in the future.

Individuals in Nailsea do get involved in volunteering work and this is recognised and appreciated. It was suggested that there needs to be ongoing organisation and promotion of the potential of using volunteers, particularly with regard to some of the general maintenance activities around the town eg litter picking.

- Housing

The majority of those responding with regards to housing provision were most concerned about the type of housing and potential location of any development rather than against expansion of the town per se.

There is also a concern that if Nailsea is to expand then there will need to be an associated increase in provision of schools, GPs/dental practices as well as leisure facilities. Any significant increase without improvements to the infrastructure would jeopardise the current facilities.

There was also a need to consider highways infrastructure and it was suggested this must all be planned strategically as part of a phased masterplan to ensure it is provided and delivered as and when it needs to be. Consideration needs to be given to access, both to the sites and the town as the current road network is seen as unsuitable and inadequate for the proposed population increase.

Housing type:

There was the suggestion that if the town is to stem the tide of an aging population then more needs to be done to provide affordable housing, to enable younger people to remain in the town and to encourage first time buyers and those with young families to move in. There is also a need for affordable housing for those individuals currently living in Nailsea who cannot afford to buy a property and are therefore having to rent.

- Affordable three bedroom houses to enable families to move out of the rental market. Housing needs to focus on bringing in young families and people of working age to the area. Higher quotas of affordable housing than the bare minimum should be implemented.
- 1 & 2 bedroom properties would be ideal for first time buyers and young people.
- Smaller houses are needed to enable older people to downsize.
- Any new housing should not be allowed to be sold to private landlords.

Another consideration was that the current lack of cheap, small business premises, makes starting a business in Nailsea difficult, if not impossible.

Location

Nailsea has a balance of green open spaces and people would be reluctant to see housing built on new areas. Could brownfield sites be considered as an alternative and perhaps existing derelict sites be converted such as the former ESSO garage, Weston College etc.

One person also suggested that provided any Green Belt area used is reinstated elsewhere as new Green Belt that would be acceptable.

Individuals had specific sites which they felt should or should not be considered for development.

Preferred sites:

- The green bank area opposite Stockway South car park, the green bank opposite Tesco (after full and proper excavation of the glass site), the area behind Budgens.
- The town needs an injection of young people and families to support schools, doctors etc. Small developments on brown field address this issue in some part, but major development is required to ensure the longevity of Nailsea as a desired place to live. I believe the Engine Lane Barrett Development is the first positive step in achieving this.
- I do not like the way this survey asks me to rank the different housing development sites. I support all the sites for development and rank them as highly important - I want to see Nailsea grow, with a high priority for providing affordable housing for young people and families with young children.

Less preferable sites:

- The sites on the Causeway, Morgan's Hill area and West End.
- Engine Lane and Youngwood Lane sites.

- Building on Engine Lane and similar fields is not the answer when there are brown field sites that could be developed.
- The ground on Trendlewood Way that is proposed as a possible plot for building homes needs to be used for a community building for the Trendlewood estate instead.

Miscellaneous

- My comment is that the proposed strategy is flawed and only frustrates one of the most sustainable locations for much needed new housing. A natural strategic gap separating Nailsea and Backwell is already there in the form of the railway line and the flood plain which extends to the west and will prevent coalescence in perpetuity. The future of the town is linked to how effectively the town delivers housing, enables the south and west to develop and link to the station and town. The proposed strategic gap needs a wholesale rethink. New housing development will bring an opportunity to address housing affordability and provide the facilities and services the town needs. Nailsea has too long resisted and ended up with unsatisfactory development. It should recognise need and opportunity, engage and enable delivery of towns needs by working in partnership with the market to secure what is needed rather than stand on the sidelines as a protest group.
- Together with infrastructure, shops, other services and employment, the 3,000ish homes that are likely to result from the JSP will barely fit into the higher land between Engine Lane and the Blue Flame so it's important to include recreational space in that area, which could include the much needed sports pitches.
- There is no link between reducing the Green Belt to the north and protecting the green gap between Nailsea and Backwell - why can't we have both!
- Quality of life, inclusion, wellbeing of all age groups and local community identity should be uppermost in planning decisions. We need a thriving balanced community, not a town skewed by outside developers' need to maximise profit. Put the needs of all local people first.

- **Parking and transport**

A number of residents considered that street parking is a problem with cars parking illegally on occasion on double yellow lines, pavements and corners. There was a concern that such offences were not being punished and more frequent patrolling should be introduced to prevent illegal parking.

Some individuals also suggested that there was insufficient car parking in the town centre, one person suggested this also causes problems with commuter parking in residential streets. Another individual suggested that there should actually be a reduction in the number of public car parking spaces in order to encourage people to walk or use public transport.

One person wondered if the large disused buildings once occupied by Weston College could be usefully used to provide a multi-storey parking facility, another person

suggested that the derelict stand near Dominos could be utilised for more parking spaces.

Two individuals expressed their concern at the poor state of the roads in the town and the need for improved vehicular access through and within the town.

- Civic responsibilities – North Somerset Council/Nailsea Town Council

There was some criticism of North Somerset Council with regards to budget allocations and responsibilities and the suggestion that North Somerset Council needs to “fulfil its obligations” to Nailsea as referenced within the context of any redevelopment of the Scotch Horn centre which is a NSC project.

Whilst a number of individuals supported the idea of projects that would seek to improve or attract further investment in Nailsea, there was the concern that in the light of budget shortfalls capital investment should be prioritised first on maintaining and improving Nailsea's infrastructure, thereby creating a solid foundation on which to proceed into the future.

There was also some concern with the suggestion that Nailsea Town Council might take over from NSC some day to day services though on the understanding that this would lead to an increase in the Precept.

- Would the increase in the Precept be offset by a decrease in the council tax? If not, then the above proposals won't be acceptable.
- I would not support the increased levies by the town council to take on services they should be responsible for anyway.
- Only provided we see an equivalent reduction in N. Somerset charges for giving up provision of these services!
- Any additional responsibilities that the Town Council take from North Somerset need to be carefully considered and budgeted. The council will not be thanked for increased costs to households unless the results are clear and beneficial.
- Given that as Council Tax payers we are already paying for these services it could have asked how could these services be improved or provided in a different way. If the Town Council is to take them on then it shouldn't automatically involve an increase in the Precept.
- I am not sure what the benefit is supposed to be of Nailsea Council taking on extra services. If the additional charge on council tax would result in enhanced or more localised spending in Nailsea as opposed to North Somerset money being ploughed into larger areas such as Weston, I would support this, but the proposal isn't clear and I can't support extra charges without being clear about the benefits for Nailsea.

- The future of Nailsea

Many people felt that Nailsea was in need of ‘modernising’ and that opportunities needed to be opened up to revitalise the town.

Nailsea has an ageing population profile, and whilst this presents some opportunities this will also lead to increased strain on resources such as health provision. If the town

is to be economically and socially successful, and in the interests of a more “balanced” community, new or improved facilities need to be provided to encourage families and those of working age to live in the town. There also need to be attractions to keep teenagers and young adults loyal to Nailsea. Affordable housing provision will also go some way towards encouraging a younger demographic to move into or remain in the area.

A more vibrant and wide ranging commercial offering would be encouraged. A number of people mentioned the lack of shopping opportunities – particularly quality clothing outlets – and the sense that there is no central focal point. Encouraging more independent cafes, more interesting clothes shops as well as better leisure options such as a cinema, a swimming pool/spa, could encourage greater footfall and the desire to stay longer in the town.

It is clear from answers provided that people do care very much about the town, but clearly Nailsea needs to focus on the future and create a positive story for itself.

“There are pockets to good things but they’re separated by soulless nasty bits.”

“Nailsea has huge potential and could attract progressive and valuable individuals once there is more on offer in the way of facilities.”

“For the future of our town and young people we must encourage development and welcome investment from businesses including retailers.”

“Bringing the town community together beyond sport is vital. The town population is polarised, we need to unite the young and older and really develop a sense of belonging to Nailsea.”

“There needs to be more creativity, more identity in Nailsea.”

“Now is the time Nailsea needs a burst of energy.”

Miscellaneous suggestions and thoughts:

- The former Health Centre by the library could become a town hub - hosting art and creative activities and club meetings.
- Developing a multifunctional town hub would see a massive boost in public interest. It would allow for people of all ages to benefit from it and would bring the community together.
- The churches and chapels already provide non-religious gatherings for all people/churches in Nailsea are doing a great job tackling social isolation with their lunches and clubs.
- A community repair centre creates a type of hub which lays the foundations of community cohesion through doing things together, regardless of age or disability.

- Further expansion of the All Weather Pitch is needed. There is a waiting list for local clubs needing and wanting to use the facilities but due to planning permission being refused they are unable to take on the additional demand.
- A strategic vision for Nailsea: becoming a sports hub for North Somerset
- Priority has to be getting Weston College to sell the unused buildings in the centre to allow that area to be developed and used.
- Make use of the building in Crown Glass square which has been boarded up and empty for a long time.
- Adult education for non-vocational courses no longer exists in Nailsea and is socially important amongst other obvious benefits. Is there any way it could be helped to develop in the future?
- Middle engine pit should be well supported because it is acknowledged as being heritage of national important.
- A cinema would be fantastic.
- Can we please have more martial arts clubs for example a Brazilian jiu jitsu club.
- We need a town hall the size of normal village type hall with a working stage.
- A community building that could be used as an all weather craft market should be provided using the old garage next to the royal oak. This is in easy walking access for many people and would be a massive boost to the town while retaining a historic building.
A community building which we could use for Rainbow, Brownie and Guide meetings would be fantastic. A very popular activity for all girls in the town, we would love a permanent 'home'.
- The glassworks site is an excellent result - well done to NTC! The centre, on the dome, would be an idea place for a museum, drawing together the quarrying at Nowhere Wood and Jacklands Bridge with coal mining at Middle Engine Pit, Glassworks and Roman remains at the Villa. Capital from NTC and running from volunteers at little cost except for maintenance and utilities?
- As a dog owner I would like the town council to consider adding an enclosed safe area for dog owners to be able to safely let their dogs run free without fear of losing their naughty dog. This area could also be used for dog training by professionals etc.
- Nailsea Tithe Barn and Nailsea Theatre already provide excellent facilities for performing arts and the cinema - they should be better supported by Nailsea before creating more venues.
- The land off Trendlewood Way was covenanted for community use originally. Given the absence of any public meeting spaces on Trendlewood Estate apart from the pub we would like to see a community facility such as a rentable hall on there. Trendlewood Church would be delighted to partner in such a project.
- Youth house could be "changed" during day or quiet evening periods for residents to gather support for form filling for help when they don't have or can't use computers. But the premises must still have youth as a priority.
- Having recently suffered a disability and required a wheelchair which I manually propel, I have found the High Street extremely hard to navigate due to uneven camber.
- There needs to be some work done to widen roads into Nailsea, particularly at Clevedon Road. There desperately needs to be a crossing installed for people

in the Greenfield Park area to get their children safely to the schools on Pound Lane. It is one of the main routes into the town and is incredibly busy.

- Ramp at train station an obvious one you have missed.
 - A bus link to the airport would be of great benefit to Nailsea.
 - A local ‘walkabout person’ everyone can relate to and feel safe to speak to young/old – PCSO.
 - Please do not forget Christmas decorations...

COMMUNITY AND LEISURE FACILITIES

Q29. Current participation in sport, leisure and recreation activities (720)

There were 720 responses, and individuals in Nailsea enjoy a broad range of sporting and recreational pursuits, with walking and swimming being the most popular.



| Answer | Response Percent | Response Count |
|----------------|------------------|----------------|
| Walking | 29% | 291 |
| Swimming | 17% | 166 |
| Other | 11% | 114 |
| Rugby/football | 11% | 110 |
| Cycling | 11% | 107 |
| Gym/Exercise | 10% | 98 |
| Running | 8% | 76 |
| Dancing | 4% | 35 |

People also enjoy more leisurely pursuits including yoga, gardening, art and going to the cinema as well as participatory activities with others in the community such as skittles, bowls, bridge, bell ringing, choir and church.

50 individuals stated they did not currently participate in any activities – where individuals added caveats their reasons were infirmity, disability, age or no time due to work or family commitments.

Q30. Facilities used in Nailsea (628)

The Scotch Horn is the most used of any facility in the town with some 237 individuals indicating that they use the centre. The Grove Sports and Social Club is next most used (76) and Mizzymead Recreation Centre (41).



People also use facilities at schools in Nailsea (43), as well as the Rugby Club (26), Nailsea Library (28) and attending events in the Tithe Barn (24).

Others responses included churches and church halls, pubs, open spaces and parks, footpaths and countryside.

90 individuals suggested they did not use any facilities in the town.

Q31. Facilities used outside the town (555)

162 individuals indicated that they use swimming pools, mainly the facility in Backwell but also mentioned were pools in Clevedon, Portishead, Hengrove and Bristol.



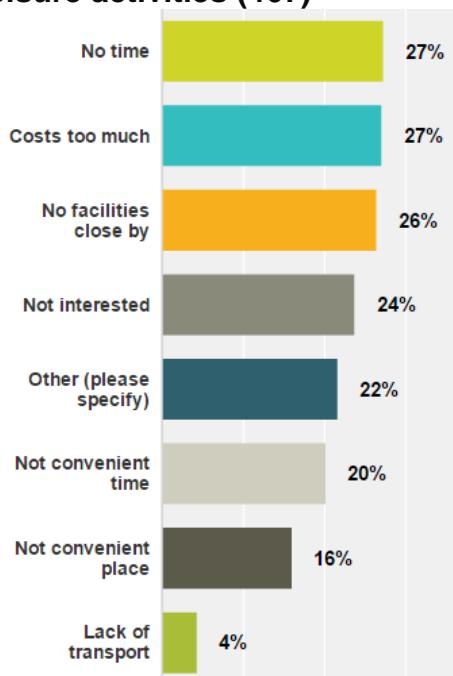
Individuals also use a number of leisure centres and gyms outside Nailsea including David Lloyd (23), Cadbury House (19), Strode Leisure Centre (21), Everyone Active Gym (6) as well as gyms in Bristol and at places of work. Although pool use was not specifically mentioned by some individuals, a number of these facilities do also include pools.

Individuals also travel outside the town to visit the cinema (57) in Clevedon, Hengrove, Cribbs Causeway and Bristol. 25 individuals indicated that they travel outside Nailsea to attend theatre, music and other events at venues including Bristol Old Vic, Bath Theatre Royal, Colston Hall, Bristol Folk House, and St George's.

Individuals also enjoy the surrounding countryside and trips to Backwell Lake, Clevedon Marina lake, Portishead Marina as well as Tyntesfield and Aston Court.

85 individuals indicated that they did not use any facilities outside the town.

Q32. Top 3 reasons why individuals do not normally participate in recreation or leisure activities (467)



Many people feel they have little spare time to participate in leisure or recreational activities, although a number did indicate that they walk or cycle as part of their daily routines. It was suggested that walking and cycling are both free and relatively cheap for the Council to maintain.

Other reasons given included:

- Disability, health issues or carer responsibilities (20)
- Lack of or poorly maintained facilities (21) – 11 individuals also added that they felt they would like the facility to swim locally/Nailsea would benefit from a swimming pool.
- Age (6)
- Others felt the problem was that facilities in Nailsea are too sport orientated, they have hobbies and interests elsewhere,

“Need facilities for wheelchair users, we need to keep fit as well. My experience of Scotch Horn is that the staff cannot/could not adapt for the needs of disabled wheelchair users”.

“None appear to be aimed at older people.”

“Jogging is great around Nailsea and free. Publicising jogging routes of different lengths and difficulty could be good. Also country walks, as Nailsea has great access to the countryside.”

Q33. Additional leisure or recreational activities, *excluding sport*, individuals would like to have in the town (392)



Cinema was a most popular option, with 113 individuals expressing a preference for a decent cinema in Nailsea. This was considered an option which could appeal to a wide age group, would not involve extra travel and could also prove popular with younger people and families.

The youth and young adults of the town need to be considered (24). It was suggested that consideration also be given to providing a community centre or a youth centre with activities which are likely to attract and appeal to the youth

in the town. There is a need for somewhere for young people to gather rather than on the streets or in parks. This sort of community facility could also be useful and of interest to a variety of clubs and community organisations. It could also serve as an advice centre.

24 individuals mentioned the need for provision of well-maintained play equipment for young children. An indoor play facility for smaller children such as a soft play area would also be welcomed.

A greater choice of restaurants and bars, open in the evenings, would be appreciated (22); bistros and wine bars, somewhere as an alternative to pubs. There was also the suggestion that there is a need for more diversified shopping facilities, particularly clothes shops.

People were also interested in provision of spaces which could offer formal and informal activity. There was also a suggestion that there should be better promotion of heritage in the town.

N.B. Although individuals were asked to name activities *excluding sport*, a significant number of individuals (103) still stated their desire to have a swimming pool provided in Nailsea.

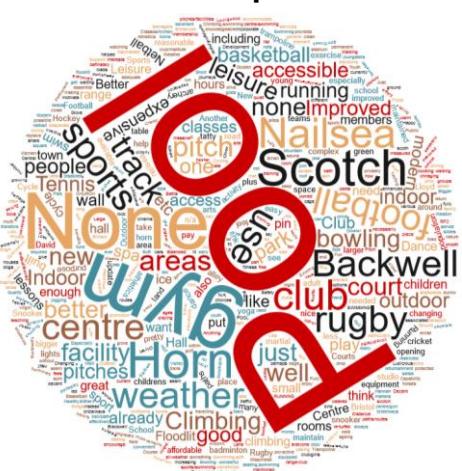
"Cooking classes for children - promote healthy eating."

"Social dancing, sequence dancing at Scotch Horn, also plays and musicals."

"Board Game evenings to be held in the library in the evenings."

"A variety of adult education courses with the object being for enjoyment, interest and meeting others."

Q34. Additional sports facilities individuals would like to have in the town (487)



350 individuals (72% of those who responded) suggested that they would like a swimming pool in the town.

The next most popular option was a dedicated multi-purpose leisure centre or gym. 33 individuals felt there was a need for a new or improved facility with good equipment and longer opening hours.

23 individuals felt there should be more tennis courts – indoor and outdoor. There was a wealth of other suggestions including snooker and pool, more traffic free cycle paths, a climbing wall, netball

courts, velodrome, trampoline park, a walking football facility, hockey, golf driving range, American football, baseball pitch, outdoor gym equipment in parks, badminton courts, mountain bike track.

44 people suggested that there were sufficient sports facilities already, no need for additional facilities or had no interest/opinion.

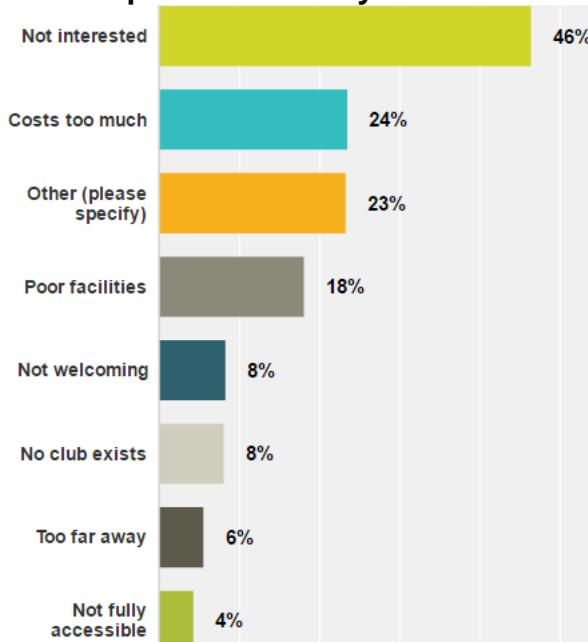
“More keep fit and healthy/activity led classes for the aging population.”

“Distance markers for trail/path running around the town. Waymarked trails could help motivate people to walk and run.”

“More areas to ride horses off road and areas to exercise with dogs.”

“Nature watching/nature areas.”

Q35. Top 3 reasons why individuals are not a member of a sports club (336)



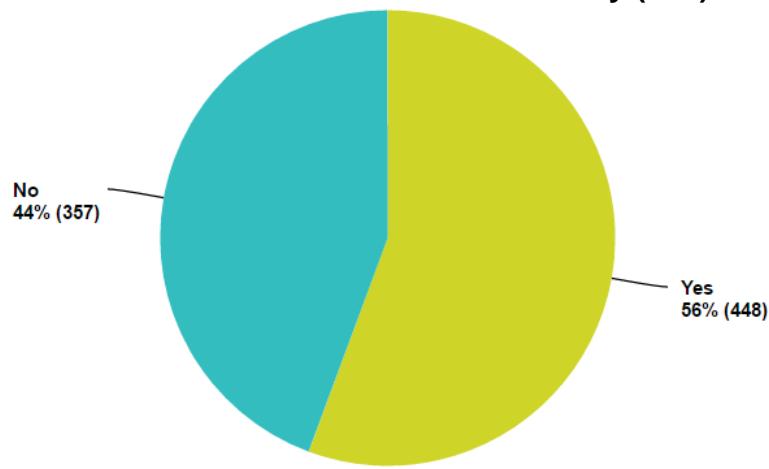
A significant number of people (217) suggested they are not interested in becoming a member of a sports club; for some this will be because they have no interest in any particular sport sufficient for them to wish to commit time and money on a regular basis, for others they may wish to participate in less formal activities. This was born out to some extent by the reasons people outlined in 'others'. Costs for membership or using facilities is also a factor.

Other reasons given included:

- Disability, health issues or carer responsibilities (19)
- A number of people (13) stated that they do not consider themselves 'sporty' but do enjoy informal exercise eg walking, cycling and generally out and about enjoying the countryside.
- Age (12) – individuals feel they are too old or facilities are not geared up for the older generation.
- Flexible provision (9). Some people felt that opening hours should be extended to enable working adults to participate, childcare provision would be a help, and if there were more flexible memberships this might also encourage individuals to join clubs or leisure facilities in Nailsea.
- Lack of facilities or use facilities elsewhere outside Nailsea (7) – 3 people mentioned the need for a good local swimming pool, another person suggested a local cycling club would be of interest.

NAILSEA LIBRARY

Q36. Individuals who use Nailsea Library (805)



Q37. Services individuals use at Nailsea Library (480)

- The vast majority of individuals – 84% - use the lending facility at the library to borrow books, CDs and DVDs.
- 13% use the library for research purposes and 10% indicated they use the computers. Overall people find the library a useful research resource both in terms of general information and reference books but also to peruse pertinent local information including planning applications and other local authority

documentation online. A number of people also appreciate the facility to meet and talk to their local councilors.

- A number of individuals (8%) participate in a variety of organised activities for the children, the most popular being 'Rhyme Time' and the children's summer reading scheme.

Miscellaneous:

People also find the photocopying and printing service useful, and a number of people enjoy reading newspapers and magazines in the quiet of the library.

"It's a quiet place to work and study."

"I like the photo & craft exhibitions."

"I used to use it when the children were young and I wasn't working, and see it's continued operation as a vital part of the community for pre-schoolers, students, the unemployed and the retired."

"Unable to get downstairs in Nailsea library with toddler and baby."

Q38. What time would individuals like to access services at Nailsea Library

| Comment | Times mentioned |
|--------------------------------|-----------------|
| As at present/current times | 108 |
| Regular work hours | 104 |
| Later afternoons into evenings | 65 |
| Weekends | 32 |
| No preference/anytime | 25 |
| Saturday mornings | 24 |
| Every day | 17 |
| Mornings | 16 |
| Monday | 11 |
| Early mornings | 10 |
| | |
| Other | 41 |

"A designated study/work area for working adults and students. This would be incredibly useful for students in half terms and holidays if home is not a suitable working environment."

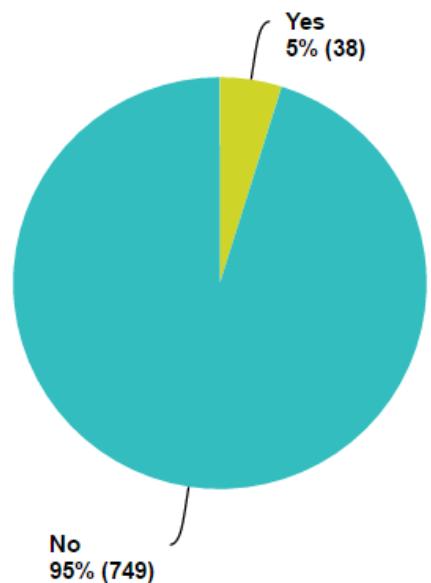
"Be very good to open on Mondays especially useful for elderly people needing to find out information and to copy documents."

"A variety across the week but important for families that these include Saturdays."

"Don't put children's books downstairs as access with a buggy is impossible."

NAILSEA & BACKWELL CHILDREN'S CENTRE

Q39. Individuals who use Nailsea & Backwell Children's Centre (787)



Q40. Services individuals use at Nailsea & Backwell Children's Centre (107)

- The vast majority of individuals – 95% - do not use the centre, and in 107 additional comments provided, some 61% of individuals stated they did not know of the centre, its location or services offered.
- 31% used the centre for regular health checks.
- 9% attend 'messy play'.
- 6% attend group sessions/support groups.
- 3 individuals commented that they do not use the centre but use locally based GPs at centres within Nailsea.

Q41. What time would individuals like to access services at the Centre

| Comment | Times mentioned |
|--------------------------------------|-----------------|
| 9-5 weekdays | 9 |
| As now or slightly longer | 7 |
| Mornings | 5 |
| Monday to Saturday | 3 |
| Twice a week | 3 |
| Would like more regular baby clinics | 1 |
| Not applicable | 45 |

SCOTCH HORN CENTRE

Q42. Facilities individuals would like to see in a refurbished and/or expanded Scotch Horn Centre (613)



Scotch Horn Centre is appreciated, but there was the feeling expressed that the current facility is tired and in serious need of refurbishment. It needs to offer a comfortable experience with a more modern and better equipped gym facility, upgraded shower facilities, better lighting and air conditioning. There need to be clean, bright surroundings particularly for activities involving floor work.

Opening hours also need to be reviewed to enable more people to use the centre at hours to suit them.

There was a wide range of suggestions as to what facilities could be included in any refurbished Scotch Horn, both for social and community activities as well as sports related.

Swimming pool (428)

An issue which seems to be at the top of many people's wish list is the idea of a swimming pool in Nailsea. There are varying thoughts regarding the actual facility required, but whether outdoor or indoor, more leisure or for serious sports use, it is clear from responses to this direct question that a significant number of those responding would like a pool.

Ideally this would be a facility to cater for all ages with good changing rooms and space for keen swimmers, less confident swimmers as well as a dedicated children's section. This could be a big draw for people to the town, and if discounted memberships were available for young people/students etc could encourage healthy exercise from a young age.

It is suggested that a refurbished or expanded Scotch Horn would be the ideal place for a pool in Nailsea – but there is a need to ensure there are plenty of bus routes with connecting service to the pool. It is also seen by a number of respondents as a matter of civic pride that Nailsea should have a pool (particularly given that Backwell and Portishead have such a facility).

Gym (96)

Many of those responding felt that Scotch Horn should offer a larger, improved gym with better, more modern equipment. Provide fitness studios and offer a variety of classes to encourage participation from all ages and abilities. Ensure that there is an efficient booking system for classes.

It will be important to consider ways of encouraging more people to use the gym. It needs to be “accessibly priced”. Consider flexible off-peak membership rates, discounts for students/youth. Offer more classes during the day and also activities in the evenings for those who are at work during the day. This is also the ideal place to offer health and diet advice.

Three individuals stressed the need to consider people with mobility problems. Any facilities would need to be fully inclusive and totally accessible for people, particularly wheelchair users, not only in terms of accessibility but also a facility which individuals with a disability feel comfortable using.

One person suggested that with regards to equipment, people should be asked what they want and what they would use. New equipment is expensive, and it is important to provide not necessarily the latest and greatest kit but to offer more variety and the ability to do their routines at a fair price.

Other sporting facilities (57)

| Answer | Response Count |
|----------------------|----------------|
| Sauna/spa/steam room | 20 |
| Tennis | 17 |
| Squash | 14 |
| Badminton | 13 |
| Climbing wall | 11 |
| Yoga/tai chi/pilates | 8 |
| Dance | 6 |
| Bowling | 5 |
| Athletics | 3 |

Other suggestions included 5-a-side pitches, basketball, rollerskating, snooker/billiards/pool, skittles, ice skating, netball, indoor cricket nets, hockey, trampolining as well as general facilities to include well-lit and all weather outdoor pitches/astroturf, more indoor multi-use courts/MUGA, a sports therapy centre.

Any main sports hall will need to have good lighting and air conditioning to meet expected standards.

Young children (56)/Youth (11)

48 supported the inclusion in Scotch Horn of an extended and refurbished children's play zone/soft play area. 5 people suggested that a crèche facility would be useful – as

a facility for younger children and to enable parents to participate in classes. 3 individuals suggested there need to be more sporting activities specifically for children as well as activities taking place in school holidays.

11 individuals stated that teenagers and young people need to be considered and there need to be youth facilities and places for young people to meet. There could be a youth centre or youth club provided - designed to meet the needs of young people and not what older people think young people want!

Social Centre/Community Hub/Room hire (37)

Respondents felt that Scotch Horn is well placed in the town to provide a centre for community activities. In addition to sporting activities, there could also be suitable rooms which groups and organisations could hire for a variety of activities or meetings eg U3A/Adult Education classes.

It could be a real benefit to the town to include space for a wellbeing centre, or a drop-in centre for elderly and others to meet and make new friends and provide a meeting place for the isolated people in the community.

There could be potential for it to be used by a wide group of people for a range of services eg CAB, One stop shop for Council / Housing / Social Services / Police, offer a computer suite and training for those without access to computers.

It would be useful to have a large hall available for hire for activities such as Tai Chi, social dancing, even private parties.

Performance/Arts (35)

A contemporary and well equipped auditorium and stage area for a variety of performances – theatre, dance, presentation evenings, the possibility to use for film nights. Ability to include tiered seating for certain performances.

Six people also suggested that consideration be given to providing some sort of heritage space/local history museum.

Cinema (29)

Provision of a purpose-built cinema at Scotch Horn was specifically mentioned as a consideration in its own right.

Café/Restaurant (19)

A suitable café/restaurant area would be appreciated, particularly if it offered healthy food at reasonable prices. This could also provide somewhere for young people/teenagers to meet and socialise in the evenings.

Miscellaneous

- 10 people stated that it would be useful for the police to have a presence in the building/a police contact point.
- 7 respondents suggested that rather than refurbishment, the building be knocked down completely and a new facility provided.

- 7 people suggested the Scotch Horn building could include a library, but 3 people stated the library should remain where it is in its own purpose built facility in the centre of town.
- There were 5 individuals who felt that provision of a swimming pool should not be a priority.
- 3 people expressed unease at using council funding to upgrade Scotch Horn. One person felt that general repairs and maintenance within the town should be first priority, another that any money should be invested in bigger and better facilities at the Grove Leisure Centre. One person suggested that costs to cover any refurbishment is the responsibility of North Somerset Council.
- Why can't the allotments off Whitefield Road be moved to Engine Lane as infrastructure will not be affected. The pointless raised area at end of Ridgeway could be removed to widen access to the allotment site and infilled building would be more accessible to shops for residents.

“It is important that Scotch Horn does not close at any point during the refurbishment.

A stage expansion and subsequent refurbishment when the new facilities are available would be the best solution.”

“This would be a great place for a community hub.”

“Bigger car park would be nice and better signage showing that it is one way - irregular users often don't know this and cause chaos in the car park!”

“Provide a welcome board or leaflet for people new to Nailsea.”

Overall Summary of consultation

Overall across both the quantitative and qualitative data there was consistency of responses, and a number of key themes/topics emerging.

GENERAL ACTIVITY

- The car is the main form of transport for those travelling to work/school/higher education. The most likely distance to travel is 4-10 miles, however 33% of those responding to this question stated this does not apply and so it is assumed they are not working or in education.
- 65% of individuals frequently shop in Nailsea and there is good support for the local markets in the town.
- When shopping most people opt to use their car, though most people travel 3 miles or less to do their everyday shopping.
- Preferred supermarkets are Tesco or Waitrose; this is not surprising given that these are the largest and main supermarkets in the town.
- People in Nailsea are community minded with some 39% currently being involved in volunteering activities. Individuals also indicated that volunteering is something they would consider in the future.
- Nailsea – ‘hotspots’
 - Individuals expressed fondness for living in Nailsea, the town itself as well as the surrounding countryside, and the sense of community within the town. It is seen as a pleasant small town, easy to get around, and many consider it to have sufficient facilities given the size of the town.
- Nailsea – ‘grotspots’!
 - Individuals felt some frustration at what they see as poorly maintained public areas, unoccupied buildings and lack of facilities in the town. There are minor issues relating to littering and some antisocial behavior. The potential for increased traffic with associated parking issues is a concern.

HOUSING AND GREEN BELT

- People are uneasy about the potential use of Green Belt land for housing with some 51% opposed, although a significant proportion of 41% showed support.
- Nailsea Town Council put forward a number of potential suitable sites for housing and respondents were asked to register their preference.
 - Of these, Area E ranked as most suitable and Area G as not suitable.
- A number of individuals are concerned at the aging population of Nailsea and the need to provide housing to suit first time buyers and young couples to encourage a younger demographic to the town. There is also a need for properties for older individuals considering downsizing.
 - 2 bed house dwellings were ranked as most needed and 4 bed and larger dwellings as not needed.

SPENDING PRIORITIES

- There is the potential for Nailsea Town Council to take on services from North Somerset Council.
 - Overall there is good support for maintenance and repairs on roads, paths and public spaces. Street cleaning was the least supported though still achieved a respectable amount of support.
- Use of capital investment. There are no glaringly obvious dissenting voices across the categories, though Public Art was ranked as the least important of all with the lowest weighted average.
 - Maintenance and replacement: 47% very important for replacement facility of Youth Services, 16% not at all for improving pedestrian approaches to the town centre.
 - Heritage and culture: there were mixed views here although the weighted average was highest in support for provision of an exhibition space for performing arts/cinema. Public art achieved the lowest weighted average.
 - Leisure: 44% very important for provision of new multi-use sports facilities, 13% not at all for all-weather facilities.
 - Health and wellbeing: tackling social isolation is seen as the most important with 44% support and the highest weighted average, provision of a community hub/building in the town centre achieved the lowest weighted average.
- Key issues to bear in mind:
 - Aging population.
 - Importance of tackling social isolation.
 - Need for facilities for young people.
 - Housing provision – needs to be affordable and suitable to the town's requirements.
 - Infrastructure needs to be in place to cope with any population increase.
 - Serious consideration needs to be given to the site of any new housing.
 - Current leisure facilities – buildings and equipment – need investment. This can also be seen as investment in the health of the community as well as serving to attract younger people to Nailsea. It is also important to maximize the facilities that currently exist.
 - Need to monitor increased traffic with regards to maintenance of highways and provision of car parking.
 - Nailsea need to be 'revitalised' in the interests of good social balance and to encourage a forward-thinking population.
 - Encourage a wider commercial offering – shops, restaurants, bars.
 - Concern at number of unused buildings/charity shops.
 - Civic responsibilities – who is responsible for what?

COMMUNITY AND LEISURE FACILITIES

- Individuals participate in a range of leisure activities and enjoy informal exercise as well as team sports. They also enjoy a broad range of social activities. What prevents individuals participating more is primarily health issues or lack of time due to work and other commitments.
- The Scotch Horn is by far the most used facility in the town.
- People often travel outside the town to enjoy swimming facilities and for entertainment such as cinema, music and theatre.
- 27% of individuals feel they do not have enough time to participate in recreation or leisure facilities. Again health issues are cited as another barrier. Lack of, poorly maintained or cost of facilities are also factors.
- Nailsea Library is well used
 - 84% use the lending facility
 - 13% use it for research – online and paper based
 - 8% participate in activities organised for children.
 - Present and regular opening hours are supported by many.
- Nailsea and Backwell Children's Centre is not well known or well used by the individuals who responded to this survey.
- Key issues to bear in mind:
 - Need to ensure provision of facilities for those with health/mobility issues.
 - Consider the needs of young people for social spaces as well as sporting activities.
 - Exercise and leisure can be free and informal – there are many who enjoy exercise through walking and gardening. Consider provision of outdoor gym equipment/more and better cycle paths.
 - Use sports centres and public spaces as an opportunity to publicise healthy habits.
- Nailsea and Backwell Children's Centre is not well known or well used by the individuals who responded to this survey.
- Scotch Horn Centre
 - A swimming pool is high on many people's wish list.
 - Refurbishment is needed; upgrading facilities and equipment on offer.
 - Encourage participation in sports activities via reduced membership fees, and increased opening hours.
 - Provide a pleasant social environment for the youth of the town.
 - Use the centre for more than sports – clubs, activities – encourage individuals to get involved with groups as a way of tackling social isolation.
 - Consider its suitability as a hub or 'one stop shop'.